

Corporate Plan 2016-2019

Our Priorities	Clean, Green and Safe	Strong South Ribble in the heart of a prosperous Lancashire	Strong and Healthy Communities	Efficient, effective and exceptional council
Our Objectives	<ol style="list-style-type: none"> Promote and maintain high quality public space and environments across the borough through effective and efficient services, education, enforcement, community involvement and working with partners. Work with communities in enhancing and promoting sustainability. Work with communities and partners to ensure that South Ribble remains a safe place, by tackling crime, anti social behaviour and fear of crime. 	<ol style="list-style-type: none"> Work on a Lancashire footprint to ensure that growth is managed in a way which benefits local communities and maintains the identity of South Ribble. Work with partners to drive forward City Deal, Enterprise, Growth, Regeneration and improvement programmes Improve the quality and standard of housing and property, in line with local needs. Explore the possibility of a combined authority. 	<ol style="list-style-type: none"> Work with partners on the public health agenda. Promote stronger, confident and more active communities throughout the borough, through effective community involvement and development. 	<ol style="list-style-type: none"> Deliver value for money in all aspects of the council's work, through challenging processes, supporting our employees and delivering exceptional customer service. Work within a sustainable and robust Medium Term Financial Strategy. Continue to develop a high quality, motivated and flexible workforce. Deliver and manage the Welfare Reform Agenda whilst protecting front line service delivery
Our Key Actions	<ol style="list-style-type: none"> Continue to seek opportunities to improve parks and open spaces across the borough. Work to enhance Worden Park as an asset and visitor attraction. Maximise recycling and reduce the amount of waste going to landfill, in line with our commitment to the current Lancashire Waste Strategy. Continue to embed changes as a result of the new waste collection partnership to achieve the desired levels of customer service and efficiencies. Further develop our approach to neighbourhood working, including changing resident behaviours around dog fouling, litter and fly tipping. Through the Safer Chorley and South Ribble Partnership, work to tackle crime, fear of crime and promote public confidence. 	<ol style="list-style-type: none"> Support development and delivery of the Cuerden Strategic Site & Samlesbury Enterprise Zone. Deliver the South Ribble Business Support and Place Promotion Programmes Work with neighbours to develop opportunities for economic regeneration. Work with partners to implement our Housing Framework and secure investment in housing. Work with our communities to deliver a joined up and long term approach to planning and development. Develop phased improvement plans to deliver the Central Park Masterplan. Work with partners to deliver and maximise the jobs, skills and procurement benefits derived from the agreed Preston, South Ribble, Lancashire City Deal, including promoting and marketing the Borough. Work with LCC and providers to improve the local transport infrastructure. 	<ol style="list-style-type: none"> Support Members to fulfil their role as community leaders. Implement My Neighbourhood action plans. Implement our equality and diversity action plan. Work with partners to offer the best possible opportunities to South Ribble's children and young people. Work with Lancashire County Council Public Health and other health partners on local health and wellbeing needs. Work with all stakeholders to deliver and promote an active lifestyle for all. 	<ol style="list-style-type: none"> Seek to continually improve, ensuring that council services are fit for purpose and customer focused. Effectively develop the organisation through a committed, skilled and motivated workforce. Establish opportunities to develop effective collaborative working with partners. Freeze the South Ribble element of the council tax for 2 years. Explore all viable options for income generation and financial savings in order to deliver the Council's efficiency agenda whilst protecting front line services. Deliver the 'we're going digital' business transformation strategy, explore delivery methods and maximise the use of e-communications. Manage the transition from Housing Benefit to Universal Credit and proposed welfare reforms. Strategically review the council's property assets.
Our Success Measures	<ol style="list-style-type: none"> 86% of residents satisfied with the cleanliness of the borough 88% of residents satisfied with the waste and recycling collection service 48% of household waste sent for reuse, recycling and composting 84% of residents satisfied with parks, playgrounds and open spaces 90% of residents with confidence in South Ribble being a safe place to live 	<ol style="list-style-type: none"> Deliver the range of City Deal initiatives as outlined in the City Deal Infrastructure Delivery Plan. Deliver the South Ribble Business Support and Place Promotion Programmes Implement 75% of actions in the Housing Framework No one stays in Bed & Breakfast accommodation longer than four weeks at any point in time. 12 long-term empty properties brought back into use (Long term properties are those that have been vacant for 12 months or longer) 	<ol style="list-style-type: none"> 80% of members satisfied with development opportunities. Deliver the 5 My Neighbourhood Plans 90% of residents satisfied overall with the local area as a place to live 93% of residents satisfied with sports and leisure facilities Deliver the Primary School Sports Coaching Programme comprising: <ul style="list-style-type: none"> Active Schools Coaching Programme Travel Active Schools Programme Active Schools Health & Wellbeing Programme No premises are rated as either 0, 1, or 2 in the National Food Hygiene Rating Scheme for longer than 12-months without enforcement being action taken 	<ol style="list-style-type: none"> 88% of residents satisfied with the Council External assessment: <ul style="list-style-type: none"> Customer Service Excellence Investors in People Council Tax & Business Rates <ul style="list-style-type: none"> Council tax freeze 98% in year collection rate for council tax 98% in year collection rate for NNDR business rates Achieve the savings agreed as part of the budget / financial strategy. 98% of customers satisfied with Gateway 96% staff satisfied with the Council as an employer